



**Commanding Officer, Integrated Support Command
400 Sand Island Parkway
Honolulu, Hawaii 96819-4398**

Dear John:

I am pleased to recognize you as ISC Honolulu's Civilian of the Quarter for the third quarter of the fiscal year 2002. During this period, you displayed professionalism, pride and outstanding customer support while serving as the Family Nurse Practitioner (FNP) for the ISC Medical Clinic.

During this quarter, you have delivered care to all active duty beneficiaries in a compassionate and effective manner. This quarter has been by far the most challenging for you since you started working in the ISC Clinic in October 2000. Due to the Senior Medical Officer's impending transfer to a new unit this summer, you were the only health care provider in the clinic for 21 out of 64 working days. During this time, you provided high quality, compassionate health care during 250+ patient encounters, wrote 40+ specialty consultations, and participated in Advanced Cardiac Life Support training with the clinic staff. Your work ethic and productivity allowed for our force readiness to remain at the highest level possible. Without your presence, our clinic's ability to provide high quality care would have been severely affected. You were recognized by the American Academy of Nurse Practitioners with the 2002 Award of Excellence for the State of Hawaii. Only one FNP is recognized for each state every year. The selected FNP receives paid airfare and hotel stay to the National Nurse Practitioners Conference. This year, the conference was held in Reno, Nevada, from 18-22 Jun 2002. Due to the in processing of the new Senior Medical Officer, the current Senior Medical Officer was not available to see patients during that week. Recognizing the need of your availability to provide health care during that time, you declined to attend the conference and continued to provide your services at our clinic. Your decision exemplifies your extremely high degree of loyalty to our Coast Guard. You are a highly respected health care provider who is frequently requested by customers for their health care needs.

As the Civilian of the Quarter, your name will be added to the perpetual Civilian of the Quarter plaque in the ISC Administration building, and you will receive four hours of administrative leave. Congratulations on a job well done.

Sincerely,

C. J. CONKLIN
Captain, U. S. Coast Guard

Mr. John Watt
USCG Integrated Support Command
400 Sand Island Parkway
Honolulu, HI 96819-4398